IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2454 Examiner: Jean, Frantz B

In Re: Christopher Clemmett Macleod Beck et al.

Case: P3324CMBOC1 Serial No.: 10/777,847 Filed: 02/11/2004

Subject: User Specific Support in Communication Systems (as amended)

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Response C